Strategic Planning and Strategic Thinking at Your School

> Presented by the Center for Strategic Planning

AFE

#### On ramp - Initial Strategic Thinking

- This is what matters
- These are our assumptions about what matters
- Here are our solutions to resolving the issues around what matters

### Bridge: Strategic Plan

- We know where we're going
- We've analyzed what needs to be done
- This is how we plan to do it

#### Off ramp - Ongoing Strategic Thinking

- We're doing what matters
- This is what our monitoring is showing
  - These are the adjustments we need to make....

"The future ain't what it used to be."

### What is it?

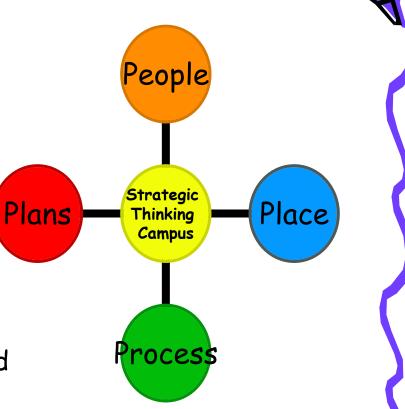
### Strategic thinking...

...is a mindset and a process to develop or reexamine the assumptions about the future upon which you have based your vision, goals, and strategies in order to reevaluate whether they still reflect the realities the school faces and explore how they may need to be realigned for the future

"If you don't have a bull pen, you got nothing."

### What does it look like?

- People: are trained to think strategically
- Place: ST is fostered in an atmosphere that supports and rewards strategic initiatives
- Process: A whole brain strategy process that harnesses and develops the strategic brainpower of the school
- Plans: Plans are developed, measured, evaluated and adjusted







"If the world were perfect, it wouldn't be."

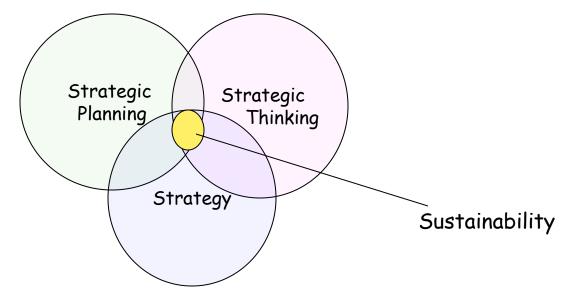
### What is strategy?

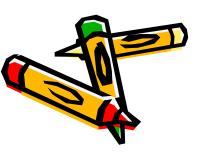
Strategy is one of those words that people use without really agreeing on a definition. If you take away all of the theory and get down to the practical issues facing school leaders, then the most useful way to understand strategy is that it is the school's approach to achieving and maintaining sustainability.



## ST Mindset

### Intersection of strategic planning, strategic thinking and strategy

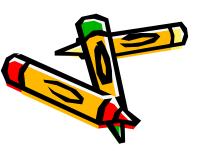




"Ninety percent of the game is half mental."

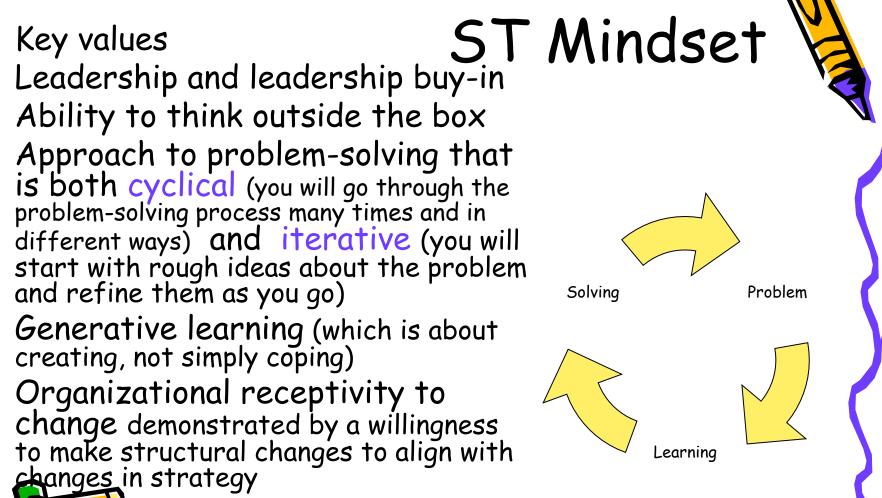
## ST Mindset

Schools with an understanding of leadership's responsibility to prepare the school for the future can do so by creating and nurturing a climate of strategic thinking



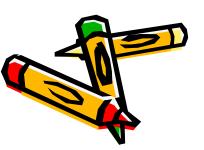
### Key prerequisites for success

- Key values
- Ability to think outside the box
- Approach to problem-solving that is both cyclical (you will go through the problem-solving process many times and in different ways) and iterative (you will start with rough ideas about the problem and refine them as you go)
- Generative learning (which is about creating, not simply coping)
- Organizational receptivity to change demonstrated by a willingness to make structural changes to align with <u>changes in strategy</u>



## Hallmarks of Successful Plans

- Inclusivity
- Shared responsibility
- Accountability
- Evaluation
  - Institutionalization



## Eight Key Questions

- 1. What do we stand for?
- 2. Why do we exist?
- 3. What are our major opportunities and challenges?
- 4. What is our desired future state?
- 5. What must be accomplished to reach it?
- 6. How will we accomplish our goals?
- 7. What specific things will we do, changes will we make over the next five years?

Battom will we know we have been successful?

### Your Strategic Plan Will Supply Answers

- 1. What do we stand for?
- 2. Why do we exist?
- 3. What are our major opportunities and challenges?
- 4. What do we want the future to look like?
- 5. What must be accomplished to reach it?
- 6. How will we reach our goals?
- 7. What specific things will we do, changes will we make?

will we know we have been successful?

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**Core Values** 

Mission

Strategic Issues

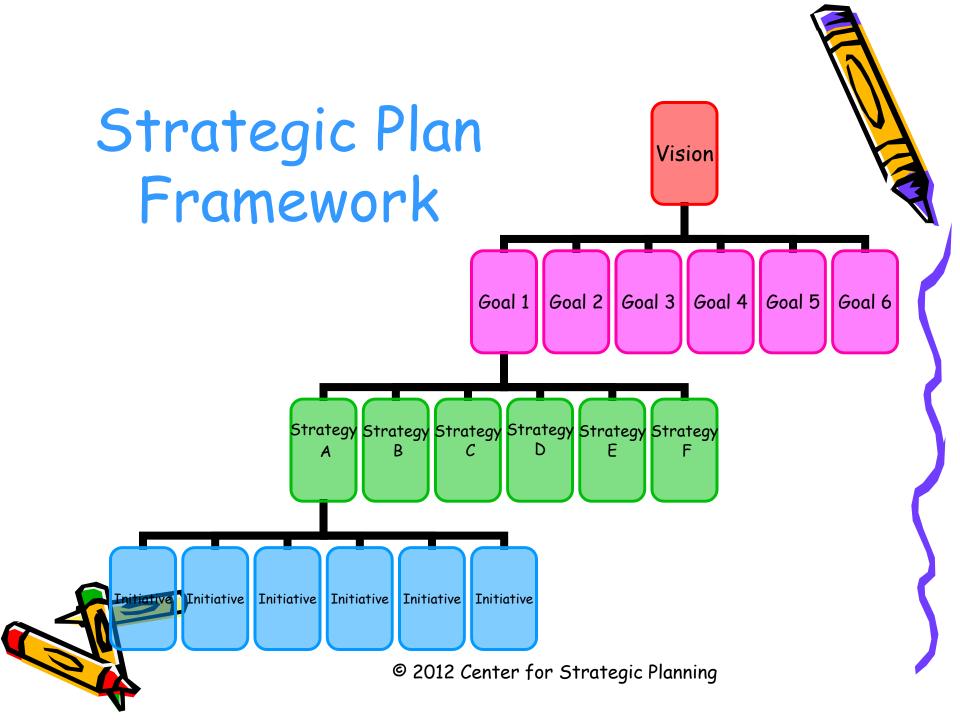
Vision

Goals

Strategies

Initiatives

Performance Measures



## STMindset

Special characteristics of a school that has adopted strategic thinking:

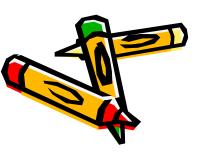
- Knows itself
- Knows its environment
- Knows what matters
- Knows how to think critically and creatively about important issues with a future focus
- Recognizes its interdependence
  - Can generate alternatives
    - Remains flexible

"You can observe a lot by watching.

## ST Process

### The complete strategic thinking process

- 1. Understanding who you and what you are in light of the world in which you operate
- 2. Building context and identifying key concerns
- 3. Envisioning alternative futures
- 4. Focusing on vision, goals, strategies, operational plans, and results
- 5. Ongoing scanning for changing environments



"If you don't know where you're going, you might not get there."

## ST Process

- Two shores present and future
- Onramp strategic analysis and problem-solving
- Bridge strategic plan and thinking
- Off ramp implementation, scanning, scenario tracking, dialogue, evaluation, retesting assumptions, re-alignment if necessary

#### "Don't get me right, I'm just asking

### ST Process Thinking Strategically

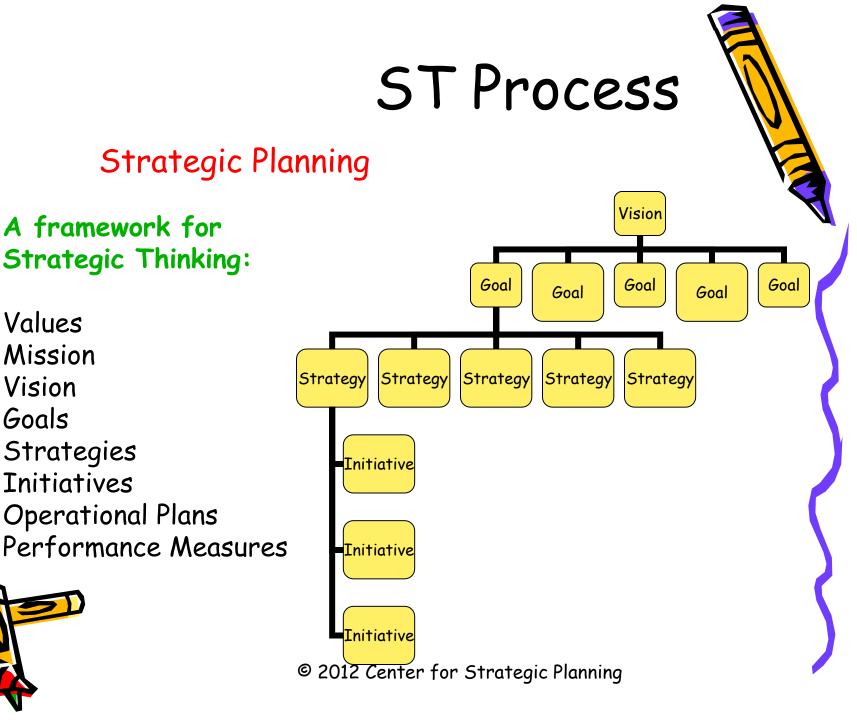
- 1. What are our assumptions about the future?
  - What informs those assumptions?
- 2. What's going on around us that we need to tune into?
  - What informs our conclusion?
- 3. Where do we want to be?
  - What informs our expectation?
- 4. Where are we now?

How do we know?

# ST Process

### **Thinking Strategically**

- 5. What steps can we take toward closing the gap?
  - What is good practice? How do we know?
- 6. Are we there yet?
  - What informs our response?
- 7. What has changed that is important?
  - Do our assumptions still hold?
- 8. What looks like it might change?
  - Do we see any patterns or emerging trends that will impact our sustainability in any of our core areas?



Values

Mission

Strategies

Initiatives

Vision

Goals

"If people don't want to come out to the park, nobody's going to stop them."

## ST Process

### Plus a focus on strategy

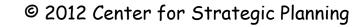
Involves choices and decisions in four key areas:

1. Organizational identity - values and mission that define the school

2. **Operating** Strategy - the objectives, timetable and performance standards needed to deliver the school's product/service offerings

3. Marketing Strategy - the position the school wants in the minds of its constituents: involves determining what the value of your offerings are, what offerings will be made to what markets when and how, and how they will be promoted (markets served, institutional position or competitive strategy, and marketing mix including product, price, place, and promotion)

4. Financial Strategy - the determination of what's needed to finance operations and vision and how it will be derived



If you are thinking strategically, ask these questions:

What is our current dominant strategy in each of these areas? What are the assumptions behind it? Is the strategy working?

What is our future strategy in each of these areas? What are the future driving forces in each of these areas? Do our assumptions still hold? What might be some alternative concepts for each of these areas?



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ST Process

"When you come to a fork in the road, take it."

### ST Process Tools

- 1. Strategic Thinking Sessions
- 2. What if? Scenario Development
- 3. Root Cause Analysis
- 4. Appreciative Inquiry
- 5. "Both...and" thinking with 2X2 matrices
- 6. OTSW (also known as SWOT)
- 7. Brainstorming
- 8. Environmental Scans

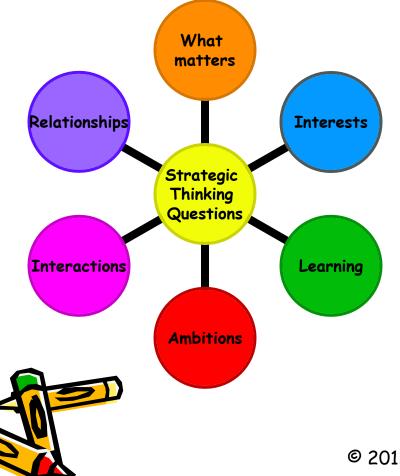
## More ST Process Tools

- 9. If ... then assumptions
- 10. Research Plan
- 11. Core Competency Analysis
- 12. Critical Issues Matrix
- 13. Mission Testing
- 14. Decision-making Models
- 15. Dashboard Indicators
- 16. Open Space Technology



"It's déjà vu all over again."

### Getting started



#### Past

What did matter? What were our interests, learnings, ambitions, interactions, relationships?

#### Present

What does matter? What are our interests? What are we learning? What are our ambitions? How are we interacting? What is the quality of our relationships?

#### Future

What might matter? What might our interests be? What should we be learning? What could our ambitions be? How might we be interacting? What might our relationships look like?



# What's on YOUr mind?



## How does this affect me?

- Understand your role
- Participate in Core Values Alignment Exercises
- Participate in our online survey
- Participate in the Planning Symposium
- Participate in initiative development
- Ask questions
- Think for the institution
- Strategic Planning Project Team

#### On ramp - Initial Strategic Thinking

- This is what matters "It's not over 'til it's over.
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Summary

